

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application Serial No. 10/815,099
Filing Date March 30, 2004
Inventor Sutherland
Group Art Unit 3689
Confirmation No. 6569
Examiner Fathi Abdelsalam
Attorney's Docket No. FS1-0005US
Title: STRATEGIES FOR MANAGING RECOMMENDATIONS

RESPONSE TO THE OFFICE ACTION DATED NOVEMBER 12, 2009

To: Commissioner for Patents and Trademarks
P.O. Box 1450
Alexandria, VA 22313-1450

From: Tim R. Wyckoff (206.315.4001)
Customer No. 29150
Lee & Hayes PLLC
601 W. Riverside Ave, Suite 1600
Spokane, WA 99201

Sir:

This communication is responsive to the Office Action dated November 12, 2009, for which a three-month shortened statutory period for response is set for February 12, 2010. Please amend the above-captioned application as follows.

Fees will be paid by credit card through the EFS Web; however the Commissioner is hereby authorized to charge any deficiency of fees and credit any overpayments to Deposit Account Number 12-0769.

INTRODUCTORY COMMENTS

Listing of the Claims begins on page 3 of this paper.

Remarks begin on page 19 of this paper.